

State of West Virginia DEPARTMENT OF HEALTH AND HUMAN RESOURCES Office of Inspector General Board of Review 9083 Middletown Mall White Hall, WV 26554

September 7, 2012

Earl Ray Tomblin Governor Rocco S. Fucillo Cabinet Secretary

Dear ----:

Attached is a copy of the Findings of Fact and Conclusions of Law for your hearing held on September 6, 2012. Your hearing request was based on the Department of Health and Human Resources' proposal to terminate your benefits and services through the Medicaid Aged/Disabled (HCB) Title XIX Waiver Services Program.

In arriving at a decision, the State Hearing Officer is governed by the Public Welfare Laws of West Virginia and the rules and regulations established by the Department of Health and Human Resources. These same laws and regulations are used in all cases to assure that all persons are treated alike.

Eligibility for the Aged/Disabled Waiver Program is based on current policy and regulations. Some of these regulations state as follows: The Aged/Disabled (HCB) Title XIX Waiver Services Program is granted to those individuals who meet all eligibility requirements. One of these requirements is that the individual must qualify medically. Eligible individuals are those who qualify medically for a nursing facility level of care but have chosen the waiver program as a means to remain in their home where services can be provided. [Aged/Disabled (HCB) Services Manual Section 501]

Information submitted at the hearing fails to demonstrate that you continue to need the degree of care required to medically qualify for the Aged/Disabled Home and Community-Based Waiver Services Program.

It is the decision of the State Hearing Officer to **uphold** the Department's proposal to terminate your benefits and services provided through the Medicaid Aged/Disabled Waiver Services Program.

Sincerely,

Thomas E. Arnett State Hearing Officer Member, State Board of Review

cc: Chairman, Board of Review BoSS/WVMI -----, Inc.

WEST VIRGINIA DEPARTMENT OF HEALTH & HUMAN RESOURCES BOARD OF REVIEW

-----,

Claimant,

v. Action Number: 12-BOR-1649

WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES,

Respondent.

DECISION OF STATE HEARING OFFICER

I. INTRODUCTION:

This is a report of the State Hearing Officer resulting from a fair hearing for -----. This hearing was held in accordance with the provisions found in the Common Chapters Manual, Chapter 700 of the West Virginia Department of Health and Human Resources. This fair hearing was convened telephonically on September 6, 2012, on a timely appeal filed June 19, 2012.

It should be noted that benefits and services provided through the Medicaid Aged and Disabled Waiver Program have continued pending a hearing decision.

II. PROGRAM PURPOSE:

The ADW Program is defined as a long-term care alternative that provides services that enable an individual to remain at or return home rather than receiving nursing facility (NF) care. Specifically, ADW services include Homemaker, Case Management, Consumer-Directed Case Management, Medical Adult Day Care, Transportation, and RN Assessment and Review.

III. PARTICIPANTS:

, Claimant	
, Case Manager,	, Inc Claimant's witness
, RN,	Home Health - Claimant's witness
Kay Ikerd, RN, BoSS	S – Department's representative
Megan Warner, RN,	WVMI – Department's witness

Presiding at the hearing was Thomas E. Arnett, State Hearing Officer and a member of the State Board of Review.

IV. QUESTION TO BE DECIDED:

The question to be decided is whether or not the Department was correct in its proposal to terminate the Claimant's benefits and services provided through the Medicaid Aged/Disabled Home and Community-Based Waiver Services Program.

V. APPLICABLE POLICY:

Medicaid Aged/Disabled Home and Community-Based Waiver Services Manual, Chapter 500, Section 501

VI. LISTING OF DOCUMENTARY EVIDENCE ADMITTED:

Department's Exhibits:

- D-1 Aged/Disabled Home and Community-Based Waiver Services Manual Section 501
- D-2 Pre-Admission Screening (PAS) for Aged/Disabled Waiver Services dated 5/21/12
- D-3 Notice of Potential Denial dated 5/22/12
- D-4 Correspondence from -----, RN, FNP, BC, dated 5/21/12
- D-5 Verification of Medical Conditions/Symptoms from the Claimant's physician
- D-6 Notice of Decision dated 6/11/12
- D-7 Pre-Admission Screening (PAS) for Aged/Disabled Waiver Services dated 5/23/11

VII. FINDINGS OF FACT:

- On May 21, 2012, the Claimant was evaluated (medically assessed) to determine continued medical eligibility for participation in the Aged and Disabled Waiver Services Program, hereinafter ADW Program. (See Exhibit D-2, Pre-Admission Screening (PAS), completed on 5/21/12).
- 2) On or about May 22, 2012, the Claimant was notified of Potential Denial (Exhibit D-3). This notice states, in pertinent part:

To be eligible for benefits you must be deficient in at least 5 of 13 critical areas as mandated in the Medicaid Program Regulations, <u>Aged/Disabled Home and Community Based Services Waiver</u>, Policy and Procedures Manual, Chapter 501.3.2.

Based on your PAS you have deficiencies in only 4 areas – Vacate a Building, Bathing, Grooming and Administering Medications.

This notice goes on to advise the Claimant that additional medical information would be considered if received within two weeks.

3) The Claimant was notified that continued medical eligibility could not be established via a Termination/Denial Notice dated June 11, 2012 (Exhibit D-6). This notice states, in pertinent part:

The West Virginia Medical Institute (WVMI) recently conducted an assessment of your medical eligibility for the Aged and Disabled Waiver Program. You have been determined medically ineligible for Waiver services.

This decision results in the denial or termination of your Waiver services. This is based on policy in the Medicaid program regulations, Aged and Disabled Waiver Policy Manual, Section 501.5.1.1 and the Pre-Admission Screening (PAS) Form (attached).

Reason for Decision: Medical eligibility for the Aged and Disabled Waiver Program requires deficits in at least five (5) of the health areas listed below. This section indicates that deficits were identified in the following areas: Vacate a Building, Bathing, Grooming and Administering Medications.

Your Pre-Admission Screening Form (PAS) indicates deficiencies in four (4) areas. Because you have less than five (5) deficits, you are not medically eligible for the Aged and Disabled Waiver Program.

- As noted in the previous finding, the Department stipulated that the Claimant demonstrates four (4) deficits (vacating, bathing, grooming and medication administration). The Department, however, maintained that the medical assessment completed in May 2012 by Megan Warner, RN, West Virginia Medical Institute (WVMI), fails to identify five (5) functional deficits.
- 5) The Claimant and her witnesses contended that she remains medically eligible to participate in the ADW Program, as she should have been awarded a deficit for incontinence. The following will address the contested areas:

Incontinence (bowel and bladder) – Pursuant to Medicaid ADW Program medical eligibility policy, an individual is incontinent if episodes of incontinence (bowel or bladder) occur three (3) or more times per week. It was noted that the Claimant was awarded bladder incontinence in her previous assessment (D-7) due to urinary leakage every 2-3 days. -----, RN, Home Health, testified that the Claimant has reported to her agency that she has episodes of bladder incontinence daily. She further purported that the Claimant has a diagnosis of "urge incontinence." Urge incontinence was defined at the hearing as a strong, sudden need to urinate due to bladder spasms or contractions. Individuals who have urge incontinence know they have to urinate, but they do not have a lot of time before the bladder must be vacated. Megan Warner, RN, WVMI, testified that she was aware of the Claimant's diagnosis, but she must still rely on the information provided during the assessment. RN Warner testified the Claimant reported that she does not have accidents with her bladder very often, and that the last incident occurred a couple months ago. The Claimant further reported to RN Warner that accidents with her bladder happen once every couple months. With regard to bowel incontinence, the Claimant reported to RN Warner that she has episodes one (1) or two (2) times per month, and that she wears pads and/or pull-ups all the time "just in case." The Claimant confirmed RN Warner's findings and reported the information was accurate.

6) Aged/Disabled Home and Community-Based Services Manual Section 501 (D-1) - Program Eligibility for Client:

Applicants for the ADW Program must meet the following criteria to be eligible for the program:

- C. Be approved as medically eligible for NF Level of Care.
- 7) Aged/Disabled Home and Community-Based Services Manual Section 503.1.1 Purpose: The purpose of the medical eligibility review is to ensure the following:
 - A. New applicants and existing clients are medically eligible based on current and accurate evaluations.
 - B. Each applicant/client determined to be medically eligible for A/DW services receives an appropriate LOC that reflects current/actual medical condition and short and long-term services needs.
 - C. The medical eligibility determination process is fair, equitable and consistently applied throughout the state.
- Aged/Disabled Home and Community-Based Services Waiver Policy Manual 501.3.2 Medical Criteria: An individual must have five (5) deficits on the Pre Admission Screening (PAS) to qualify medically for the ADW Program. These deficits are derived from a combination of the following assessment elements on the PAS.
 - #24 Decubitus Stage 3 or 4
 - #25 In the event of an emergency, the individual is c) mentally unable or d) physically unable to vacate a building. a) Independently and b) With Supervision are not considered deficits.
 - #26 Functional abilities of individual in the home Eating----- Level 2 or higher (physical assistance to get nourishment, not preparation)

Bathing ---- Level 2 or higher (physical assistance or more)

Dressing ---- Level 2 or higher (physical assistance or more)

Grooming--- Level 2 or higher (physical assistance or more)

Continence (bowel, bladder) -- Level 3 or higher; must be incontinent

Orientation-- Level 3 or higher (totally disoriented, comatose)

Transfer---- Level 3 or higher (one-person or two-person assistance in the home)

Walking---- Level 3 or higher (one-person assistance in the home)

Wheeling---- Level 3 or higher (must be Level 3 or 4 on walking in the home to use Level 3 or 4 for wheeling in the home. Do not count outside the home)

#27 Individual has skilled needs in one or more of these areas:
(g) suctioning, (h) tracheostomy, (i) ventilator, (k) parenteral fluids, (l) sterile dressings, or (m) irrigations.

#28 Individual is not capable of administering his/her own medications.

VIII. CONCLUSIONS OF LAW:

1) Medicaid policy requires that an individual must demonstrate five (5) functional deficits on the

PAS assessment in order to qualify medically for the Aged/Disabled Waiver Program.

2) The evidence reveals that the Claimant was awarded four (4) functional deficits on a PAS

completed by WVMI in May 2012 – vacating a building [in the event of an emergency],

bathing, grooming and medication administration.

Evidence presented at the hearing fails to confirm the Claimant should have been awarded any 3)

additional functional deficits.

4) Whereas the Claimant was demonstrating only four (4) program qualifying functional deficits

at the time of the assessment, evidence confirms that the Claimant is no longer medically

eligible to participate in the Medicaid Aged/Disabled Waiver Program.

IX. **DECISION**:

It is the decision of the State Hearing Officer to **uphold** the Department's proposal to terminate the

Claimant's benefits and services through the Medicaid Aged/Disabled Title XIX (HCB) Waiver

Services Program.

X. **RIGHT OF APPEAL:**

See Attachment

XI. **ATTACHMENTS:**

The Claimant's Recourse to Hearing Decision

Form IG-BR-29

ENTERED this Day of September 2012.

Thomas E. Arnett **State Hearing Officer** Member, Board of Review

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